



Annual Drinking Water Quality Report for Calendar Year 2014

City of Neoga Water System

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water. This report includes drinking water facts, information on violations (if applicable), and contaminants detected in your drinking water supply during calendar year 2014. Each year, we will provide you a new report. If you need help understanding this report or have general questions, please contact the person listed below.

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

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Before we begin listing our unique water quality characteristics, here are some important facts you should know to help have a basic understanding of drinking water.

Sources of Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and groundwater wells. As water travels through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activities.

Neoga utilizes Lake Mattoon as its source water. This facility draws water through one surface water intake. The water is pumped from the intake pump station to the treatment plant.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial, or domestic water use, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

Other Facts about Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not always indicate a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Bottled water is required to provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These individuals should seek advice from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Source Water Assessments

Source water protection (SWP) is a proactive approach to protecting our critical sources of public water supply and assuring that the best source of water is being used. It includes the implementation of pollution prevention practices to protect the water quality in a watershed or wellhead protection area serving a public water supply. Along with this approach to assuring clean and safe drinking water to the citizens of Illinois, the Illinois EPA has implemented a source water assessment program (SWAP) to assure the safety of public drinking water supplies.

The Illinois EPA has completed the source water assessment for our supply. If you would like a copy of this information, please stop by city hall or call our water ops surface water from Lake Mattoon as its source water. The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential surface water allows contaminants to migrate into the intake with no protection only dilution; hence, the reason for mandatory treatment for all surface water supply coagulation, sedimentation, filtration, and disinfection. Causes of pollution to the lake include nutrients, siltation, suspended solids, and organic enrichment. Primary runoff, land disposal, and shoreline erosion.

2014 Regulated Contaminants Detected

The next several tables summarize contaminants detected in your drinking water supply. Here are a few definitions and scientific terms which will help you understand the detection tables.

AL	Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Avg	Regulatory compliance with some MCLs is based on running annual average of monthly samples.
MCL	Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the Maximum Contaminant Level as available treatment technology.
MCLG	Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety for drinking water.
MRDL	Maximum Residual Disinfectant Level: The highest level of disinfectant allowed in drinking water. This level is designed to protect the taste and odor of drinking water while still providing an adequate margin of safety for the disinfection process.
MRDLG	Maximum Residual Disinfectant Level Goal: The level of disinfectant in drinking water below which there is no known or expected risk to health. MRDLGs do not apply to all sources of drinking water.
N/A	Not Applicable
NTU	Nephelometric Turbidity Units
pCi/L	picocuries per liter (a measure of radioactivity)
ppb	parts per billion or micrograms per liter (ug/L) - or one ounce in 7,350,000 gallons of water.
ppm	parts per million or milligrams per liter (mg/L) - or one ounce in 7,350 gallons of water.
TT	Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

Coliform Bacteria	MCLG	Total Coliform MCL	Highest Number of Positive Samples	Fecal Coliform or E. coli MCL	Total No. of Positive E. coli or Fecal Coliform Samples	Violation
<i>Coliform</i>	0	MCL: presence of coliform bacteria in > 5% of monthly samples (for systems that collect 40 or more samples/month). > 1 positive monthly sample (for systems that collect < 40 samples/month).	0	Fecal Coliform or E. Coli MCL: A routine sample and a repeat sample are total coliform positive, and one is also fecal coliform or E. coli positive	0	No

Lead and Copper								
	Date Sampled	MCLG	Action Level (AL)	90 th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	08/16/2012	1.3	1.3	0.12	0	ppm	No	Corrosion of household plumbing; leaching from pipes.
Lead	NA							Corrosion of household plumbing; leaching from pipes.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from metal pipes, solder, and service lines and home plumbing. The City of Neoga is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing. If you have been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the U.S. Environmental Protection Agency's Hotline or at <http://www.epa.gov/safewater/lead>.

Disinfectants & Disinfection Byproducts	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source
Chloramines	12/31/2014	3	2.5 - 3.5	MRDLG = 4	MRDL = 4	ppm	No	Water additive
Haloacetic Acids (HAA5)	2014	8	0 -13.5	No Goal for total	60	Ppb	No	By-product of
<i>Not all sample results may have been used for calculating the Highest Level Detected because some results may be part of an evaluation to determine where compliance is achieved.</i>								
Total Trihalomethanes (TTHM)	2014	12	5.562 – 19.67	No goal for the total	80	ppb	No	By-product of
<i>Not all sample results may have been used for calculating the Highest Level Detected because some results may be part of an evaluation to determine where compliance is achieved.</i>								
Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source
Barium	2014	.0044	0.0044 – 0.0044	2	2	ppm	No	Discharge of refineries; Er
Some people who drink water containing barium in excess of the MCL over many years could experience an increase in their blood pressure.								
Fluoride	2014	0.9	0.879 – 0.879	4	4.0	ppm	No	Erosion of natural deposits promotes strontium and aluminum fac
<i>Some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Fluoride over may cause mottling of children's teeth, usually in children less than nine years old. Mottling, also known as dental fluorosis, may include brown staining and/or developing teeth before they erupt from the gums.</i>								
Maganese	2014	3	2.8 – 2.8	150	150	ppb	No	This contaminant is listed on USEPA. How natural depos
<i>Excessive manganese in the water may cause staining of plumbing fixtures and laundry. It may also produce an unpleasant taste in beverages, including coffee & tea.</i>								
Nitrate (measured as Nitrogen)	2014	0.41	0.41 – 0.41	10	10	ppm	No	Runoff from fertilizers; sewage; Eros
<i>Infants below the age of six months who drink water containing nitrate in excess of the MCL could become seriously ill and, if untreated, may die. Symptoms include irritability, vomiting, and diarrhea.</i>								
Sodium	2014	11	11 – 11			ppm	No	Erosion from natural softener regener
<i>Monitoring is required to provide information to consumers and health officials that are concerned about sodium intake due to dietary precautions. If you are on a low sodium diet, consult your physician.</i>								
Zinc	2014	NA	NA	5	5	ppm	N	This contaminant is listed on USEPA. How occurring; dis
Arsenic	2014	1	1 – 1	0	10	ppb	No	Erosion of natural deposits from glass and
Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source
Combined Radium 226/228	2014	0.1045	0.1045 -0.1045	0	5	pCi/L	No	Erosion of natural deposits
Gross alpha excluding radon and uranium	2014	0.029	0.029- 0.029	0	15	pCi/L	No	Erosion of natural deposits
Note: The state requires monitoring of certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. The monitoring is required every one year old.								

Turbidity

Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of disinfectants.

	Limit (Treatment Technique)	Level Detected	Violation	Likely Source
Lowest Monthly % Meeting Limit	1 NTU	<i>0.266 NTU</i>	<i>No</i>	<i>Soil Runoff</i>
Highest Single Measurement	0.3 NTU	<i>100%</i>	<i>No</i>	<i>Soil Runoff</i>

Total Organic Carbon
The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set by IEPA, unless a TOC v

Violation Summary Table

We are happy to announce that no monitoring, reporting, treatment technique, maximum residual disinfectant level, or maximum contaminant level violations were r

Monitoring (and reporting) violations require that an annual public notice be distributed to all customers. To help save on cost, we are allowed to issue this annual Quality Report. Therefore, the remaining information is to satisfy our public notice requirements for the past year. If you have any questions, please call or E-mail t